



County Offices
Newland
Lincoln
LN1 1YL

21 June 2021

Adults and Community Wellbeing Scrutiny Committee

A meeting of the Adults and Community Wellbeing Scrutiny Committee will be held on **Tuesday, 29 June 2021 at 10.00 am in Council Chamber, County Offices, Newland, Lincoln LN1 1YL** for the transaction of the business set out on the attached Agenda.

Yours sincerely

A handwritten signature in dark ink, appearing to read 'DBarnes', written in a cursive style.

Debbie Barnes OBE
Chief Executive

Membership of the Adults and Community Wellbeing Scrutiny Committee (11 Members of the Council)

Councillors C E H Marfleet (Chairman), A M Key (Vice-Chairman), B Adams, T A Carter, M R Clarke, Mrs N F Clarke, R J Kendrick, K E Lee, Mrs M J Overton MBE, R A Wright and T V Young

ADULTS AND COMMUNITY WELLBEING SCRUTINY COMMITTEE AGENDA
TUESDAY, 29 JUNE 2021

Item	Title	Pages
1	Apologies for Absence/Replacement Members	
2	Declarations of Members' Interests	
3	Minutes of the meeting held on 14 April 2021	5 - 8
4	Announcements by the Chairman, Executive Councillor and Lead Officers	
5	Introduction to Adult Care and Community Wellbeing <i>(To receive a presentation from Glen Garrod, Executive Director Adult Care and Community Wellbeing, which provides the Committee with an introduction to the work of the teams within the Adult Care and Community Wellbeing directorate)</i>	
6	Adults and Community Wellbeing Scrutiny Committee Work Programme <i>(To receive a report by Simon Evans, Health Scrutiny Officer, which provides the Committee with the opportunity to consider its work programme for the coming year)</i>	9 - 12

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Please note: for more information about any of the following please contact the Democratic Services Officer responsible for servicing this meeting

- Business of the meeting
- Any special arrangements
- Copies of reports

Contact details set out above.

Please note: This meeting will be broadcast live on the internet and access can be sought by accessing [Agenda for Adults and Community Wellbeing Scrutiny Committee on Tuesday, 29th June, 2021, 10.00 am \(moderngov.co.uk\)](#)

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<https://www.lincolnshire.gov.uk/council-business/search-committee-records>



**ADULTS AND COMMUNITY WELLBEING
SCRUTINY COMMITTEE
14 APRIL 2021**

PRESENT: COUNCILLOR C E H MARFLEET (CHAIRMAN)

Councillors E J Sneath (Vice-Chairman), R L Foulkes, R J Kendrick, Mrs C J Lawton, Mrs M J Overton MBE, C E Reid and M A Whittington

Officers in attendance:-

Kiara Chatziioannou (Scrutiny Officer), Roz Cordy (Interim Assistant Director of Adult Care - Adult Frailty and Long Term Conditions), Gareth Everton (Head of Integration and Transformation), Glen Garrod (Executive Director - Adult Care and Community Wellbeing) and Rachel Wilson (Democratic Services Officer)

53 APOLOGIES FOR ABSENCE/REPLACEMENT MEMBERS

Apologies for absence were received from Councillor Mrs J E Killey.

54 DECLARATIONS OF MEMBERS' INTERESTS

There were no declarations of interest at this point in the meeting.

55 MINUTES OF THE MEETING HELD ON 24 FEBRUARY 2021

RESOLVED

That the minutes of the meeting held on 24 February 2021 be signed by the Chairman as a correct record.

56 ANNOUNCEMENTS BY THE CHAIRMAN, EXECUTIVE COUNCILLOR AND LEAD OFFICERS

There were no announcements made.

57 ADULT CARE OCCUPATIONAL THERAPY

Consideration was given to a report which provided an update to the Committee of the progress to date, including the impact of Covid-19 and the next steps to continue the service improvement.

It was reported that the Adult Care Occupational Therapy Service was approaching the end of a two-year transformation programme with the broad intention to improve the

experience of Lincolnshire residents who needed to access the Service. The priorities of the transformation were to:

- Increase the proportion of people who received a service without delay, at the first point of contact;
- Reduce the length of time people had to wait for an assessment;
- Increase the quality of service provided;
- Maximise independence at home through implementing a holistic support to overcoming barriers to everyday living;
- Increase appropriate referrals for re-housing, equipment and/or adaptations utilising the Disabled Facilities Grant (DFG) and Discretionary Housing Assistance.

The Committee received a presentation from the Head of Integration and Transformation which provided detailed information in relation to the transformation project, the Occupational Therapy service performance dashboard, Covid-19, assessments completed and the Disabled Facilities Grant. The Committee had the opportunity to ask questions to the officers present and some of the points raised included the following:

- It was confirmed that the Principal Occupational Therapist did have patient contact, and it was considered very important that they did have this contact. The Committee was pleased to learn this.
- The involvement of the district councils was welcomed and it was believed that this was the way forward for the county and its residents.
- It was queried whether there was a 'branding issue' with Occupational Therapy, as it was commented that this did not describe everything that was included within the service. The Head of Integration and Transformation advised that he had been involved with the Royal College of Occupational Therapists which had recently been examining the rebranding of the service, and had run some promotional campaigns, but there remained work to be done nationally on how to raise the profile of the Service.
- The Committee was pleased to hear that there had been a large reduction in the waiting list, especially the numbers of people waiting for more than 12 months. Whilst it was acknowledged that there would always be a waiting list for this service, it was queried what it was thought to be an acceptable amount of time or number of people waiting, and how long it would be until that level was reached. It was noted that the wait time to see an Occupational Therapist was up to 18 weeks, the Council was aiming for it to be 14 weeks (or 100 days). For comparison, in some neighbouring authorities, the wait could be years. Ideally, the Service would be aiming for people to be seen within 28 days, and the target was for 50% of people to be seen within that timeframe. Where the need was more straightforward for example where pieces of equipment or minor adaptations were required, it was hoped that these cases would be resolved quickly. It was recognised that there would also be some more complex or urgent cases where things would need to be prioritised and progressed quickly.
- It was commented that in some cases 28 days would still be a long time if someone was in discomfort. It was suggested that the increased use of virtual first assessment

would be a good way to speed up the process. Members were advised that the current process was that everyone would have an initial phone call within 4 weeks, and the straightforward cases could be resolved quickly. Those cases which may require further assessment, such as on-site measurements, would be the ones that required more time to resolve.

- In terms of a sense of the level of ambition the authority had, the Service wanted to be the best in the country. The challenge was that there was currently no national benchmarking available, and so the authority did not know what the best looked like. Members were advised that the government intended to have a process of assurance for social care in the future.
- In the next administrative round, members would receive a further update on the Occupational Therapy Service, and would need to consider the next steps for maintaining and progressing further, once satisfied that a 'good' status had been achieved. One of the key questions for the Committee in the future would be what integration with health would look like.
- Covid-19 had highlighted that there was a need to change how some things were done and had speeded up this process.

RESOLVED

That the Adult Care Occupational Therapy report be noted.

58 ADULTS AND COMMUNITY WELLBEING SCRUTINY COMMITTEE FORWARD PLANNING - WORK PROGRAMME

Consideration was given to a report which provided the Committee with an opportunity to consider and outline the forward plan from June 2021 until April 2022.

During discussion of the report, the following was noted:

- It was queried whether it was known how many White Papers may be coming up in 2021/22. Members were advised that there were five or possibly six, as the government's legislative programme for 2020/21 had been delayed so the government could focus on dealing with the Covid-19 pandemic. It was expected that later in 2021 there would be papers on procurement, and the future of social care, as well as the Deprivation of Liberty Standards which were planned for implementation in 2022;
- Digital and IT projects will need to be included in future agendas;
- Wellbeing and other prevention services would also be a priority in the future;
- There would be some significant procurements coming up for the Committee to consider; these would include residential care, homecare, carers services and equipment procurements which would be coming forward. It was requested that the procurement items be programmed into the Committee's work programme on a provisional basis;
- The Committee commented that they would like to see space made available on the agenda to discuss outcomes for post-Covid issues, in particular those relevant to mental health;

- The voluntary sector was identified as another area to be looked. The Committee was advised that there was a lot of work underway to ensure that the level of volunteering and engaging with volunteers seen during the lockdown would be maintained with a view to continue offering support to a diverse voluntary sector and connecting them better with the organisation. It would be possible for the Committee to have a presentation on this in the future;
- It was highlighted that there may also be a White Paper on the Better Care Fund.

The Chairman congratulated everyone involved in Adult Care and Community Wellbeing across the Council, for all the hard work that had taken place over the years. He also thanked the Executive Director of Adult Care and Community Wellbeing, the Director of Public Health and their teams for all the support which had been given to the Committee.

RESOLVED

That the comments made in relation to future agenda items be noted.

The meeting closed at 11.04 am



**Open Report on behalf of Andrew Crookham,
Executive Director – Resources**

Report to:	Adults and Community Wellbeing Scrutiny Committee
Date:	29 June 2021
Subject:	Adults and Community Wellbeing Scrutiny Committee - Work Programme

Summary:

It is standard practice at each meeting for the Committee to consider its forward work programme, which is set out in the report. On 14 April 2021, the Committee made a series of suggestion for potential items, which are listed in this report.

The Committee is requested to consider whether it wishes to make any suggestions for items to be added to its work programme.

Actions Required:

To review the Committee's work programme for 2021-22, as set out in the report.

1. Current Items

The Committee is due to consider the following items at this meeting: -

29 June 2021 – 10.00 am			
<i>Item</i>		<i>Contributor(s)</i>	<i>Notes</i>
1	Introduction to Adult Care and Community Wellbeing	Glen Garrod, Executive Director, Adult Care and Community Wellbeing	To consider an introduction to the functions under the remit of the Committee.

2. Planned Items

Set out below are the items planned for future meetings of the Committee, up to April 2022.

14 July 2021 – 10.00 am			
<i>Item</i>		<i>Contributor(s)</i>	<i>Notes</i>
1	Performance Against Corporate Performance Framework – 2020-21 Quarter 4	Caroline Jackson, Head of Corporate Performance	This is the quarterly performance report.
2	Adult Care and Community Wellbeing Budget Outturn 2020-21	Pam Clipson, Head of Finance, Adult Care and Community Wellbeing	This item invites the Committee to consider the outturn position for 2020-21.
3	Lincolnshire Safeguarding Adults Board – Update Report	Heather Roach, Chair of Lincolnshire Safeguarding Adults Board David Culy, Lincolnshire Safeguarding Adults Board Business Manager	This is the regular update report from the Board.
4	Flat Rate Respite Care (Local Government and Social Care Ombudsman Report)	Pam Clipson, Head of Finance, Adult Care and Community Wellbeing	Proposals for flat rate respite care are due to be considered by the Executive on 7 September 2021.

8 September 2021 – 10.00 am			
<i>Item</i>		<i>Contributor(s)</i>	<i>Notes</i>
1	Performance Against Corporate Performance Framework – 2021-22 Quarter 1	Caroline Jackson, Head of Corporate Performance	This is the quarterly performance report.

20 October 2021 – 10.00 am			
<i>Item</i>		<i>Contributor(s)</i>	<i>Notes</i>
1	Adult Care and Community Wellbeing Budget Monitoring 2021-22	Pam Clipson, Head of Finance, Adult Care and Community Wellbeing	This is a regular report to the Committee on the budget.

20 October 2021 – 10.00 am			
<i>Item</i>		<i>Contributor(s)</i>	<i>Notes</i>
2	Care Quality Commission Update	Local Inspection Manager, Care Quality Commission	This item enables the Committee to consider the approach of the Care Quality Commission in Lincolnshire.

1 December 2021 – 10.00 am			
<i>Item</i>		<i>Contributor(s)</i>	<i>Notes</i>
1	Performance Against Corporate Performance Framework – 2021-22 Quarter 2	Caroline Jackson, Head of Corporate Performance	This is the quarterly performance report.

12 January 2022 – 10.00 am			
<i>Item</i>		<i>Contributor(s)</i>	<i>Notes</i>
1	Adult Care and Community Wellbeing Budget Proposals for 2022-23	Pam Clipson, Head of Finance, Adult Care and Community Wellbeing	The views of the Committee will be sought on the budget proposals for Adult Care and Community Wellbeing
2	Lincolnshire Safeguarding Adults Board – Update Report	Heather Roach, Chair of Lincolnshire Safeguarding Adults Board David Culy, Lincolnshire Safeguarding Adults Board Business Manager	This is a regular update report from the Board.
3	Annual Report of the Director of Public Health 2021	Derek Ward, Director of Public Health	This is a requirement each year for Directors of Public Health.

23 February 2022 – 10.00 am			
<i>Item</i>		<i>Contributor(s)</i>	<i>Notes</i>
1	Performance Against Corporate Performance Framework – 2021-22 Quarter 3	Caroline Jackson, Head of Corporate Performance	This is the quarterly performance report.

23 February 2022 – 10.00 am			
<i>Item</i>		<i>Contributor(s)</i>	<i>Notes</i>
2	All Age Autism Strategy	To be confirmed.	The strategy is due to be approved by the Executive on 1 March 2022.

6 April 2022 – 10.00 am			
<i>Item</i>		<i>Contributor(s)</i>	<i>Notes</i>
1			

3. Other Potential Items

Set out below is a list of items, which have previously been identified as potential items for the Committee.

- Government White Papers:
 - Mental Health
 - Health and Social Care (Integration and the Future Funding of Social Care)
 - Deprivation of Liberty Standards
 - Procurement
- Significant Procurements:
 - Residential Care
 - Home Care
 - Community Equipment Services
- Digital Roadmap Update
- Team Around the Adult
- Pooled Budget and Lead Commissioning Arrangements for Learning Disabilities, Mental Health and Autism
- One You Lincolnshire Update
- Post Covid-19: Issues, Outcomes and Progression
- Voluntary Sector; maintaining and engaging with volunteers; offering support to a diverse voluntary sector and connecting better with the organisation.
- Mental Health and Volunteering

4. Conclusion

The Committee is invited to consider its work programme.

- 5. Background Papers** - No background papers within Section 100D of the Local Government Act 1972 were used in the preparation of this report.

This report was written by Simon Evans, Health Scrutiny Officer, who can be contacted on 07717 868930 or by e-mail at Simon.Evans@lincolnshire.gov.uk